

March 20, 2016

Letter of Appeal  
Ms. Marlene H. Dortch  
Federal Communication Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

RE: In the Matter of Request for Review of the Universal Service Administrator, Schools  
and Libraries Universal Service Support Mechanism.  
CC Docket No.02-6

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In re: **Waterside School**  
Billed Entity Number: 16075935  
Appellant: E rate Solutions Group  
Fund Year: 2015 FCC Form 471:1004103

This is a "Letter of Appeal" for Form 471 Application 1026489 with Associated FRN 2787113

BEN and contact information:

Appellant Name:

Katherine Weiss, Authorized Representative  
Email: kweiss@erategroup.com  
Phone: 732-946-8300  
Fax: 732-879-0400

Applicant Name & BEN:

Name: **WATERSIDE SCHOOL**  
BEN: **16075935**

471 Reference & Funding Year:

Form 471: 1004103  
Funding Year: 2015

Text of Funding Commitment Decision Explanation:

FRN 2787113 - Applicant has not provided sufficient documentation needed to determine the eligibility of the following item(s): item 21, make/model of equipment and products being requested.

Reason for Appeal and Documentation:

FRN was not addressed as part of prior appeal

Vendor documentation is available— see enclosed as this should be acceptable documentation.

Specific Concerns in reference to this application: NA

471 – 1026489  
FRN Information:  
Funding Request Number: 2787113  
Service Provider: Connect Partners  
SPIN: 143029775

A reversal of the denial of this funding request is sought.

Dear Ms. Dortch:

This is a request for reconsideration as FRN was not referenced in the Appeal decision. Please send this appeal back to USAC for reconsideration – see Revised appeal letter.

I believe that the intent of the program is to make sure all eligible schools and libraries receive phone, internet access and internal networking equipment maintenance services as well as internal networking equipment. This school should not be penalized due to any delays in providing requested information which was beyond their control. I sincerely hope that this material will be reviewed and the application reviewed on the information previously provided.

Thank you,  
*Katherine M. Weiss*  
Consultant

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October 16, 2015

Letter of Appeal  
Schools & Libraries Division – Correspondence Unit  
100 South Jefferson Rd  
PO Box 902  
Whippany, NJ 07981

Appeal Reviewer:

**REVISED LETTER**

This is a "Letter of Appeal" for Form 471 Application 1004103 with associated FRN's: 2728396, 2728399, 2728401 and Form 471 Application 1026489 with Associated FRN 2787113

Case # 22-869517

BEN and contact information:

Appellant Name:

Katherine Weiss, Authorized Representative  
Email: kweiss@erategroup.com  
Phone: 732-946-8300  
Fax: 732-879-0400

Applicant Name & BEN:

Name: **WATERSIDE SCHOOL**  
BEN: **16075935**

471 Reference & Funding Year:

Form 471: 1004103  
Funding Year: 2015

Text of Funding Commitment Decision Explanation:

The applicant failed to supply documentation to support the requested discount. As a result of this action, the discount of this FCC Form 471 was decreased from 80% to 20% minimum discount percentage.

FRN 2787113 - Applicant has not provided sufficient documentation needed to determine the eligibility of the following item(s): item 21, make/model of equipment and products being requested.

Reason for Appeal and Documentation:

Requested information was not submitted/obtainable during the PIA review period. Information is available to validate the discount level. Discount level should be adjusted to agree with documentation.

Vendor documentation is available— see enclosed as this should be acceptable documentation.

Specific Concerns in reference to this application: NA

471 – 1004103

FRN Information:

Funding Request Number: 2728396

Service Provider: OV LLC

SPIN: 143034500

471 – 1004103

FRN Information:  
Funding Request Number: 2728399  
Service Provider: The Southern New England Telephone Company  
SPIN: 143001305

471 – 1004103  
FRN Information:  
Funding Request Number: 2728401  
Service Provider: The Southern New England Telephone Company  
SPIN: 143001305

471 – 1026489  
FRN Information:  
Funding Request Number: 2787113  
Service Provider: Connect Partners  
SPIN: 143029775

A reversal of the denial of this funding request is sought. I believe that the intent of the program is to make sure all eligible schools and libraries receive phone, internet access and internal networking equipment maintenance services as well as internal networking equipment. This school should not be penalized due to any delays in providing requested information which was beyond their control. I sincerely hope that this material will be reviewed and the application reviewed on the information previously provided.

Thank you,  
*Katherine M. Weiss*  
Consultant



**Universal Service Administrative Company**  
Schools & Libraries Division

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**Administrator's Decision on Appeal – Funding Year 2015-2016**

February 26, 2016

Katherine Weiss  
Erate Solutions Group  
PO Box 460  
Colts Neck, NJ 07722

Re: Applicant Name: WATERSIDE SCHOOL  
Billed Entity Number: 16075935  
Form 471 Application Number: 1004103  
Funding Request Number(s): 2728396, 2728401, 2728399  
Your Correspondence Received: December 14, 2015

After review of the information and documentation provided, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your appeal of USAC's funding commitment decision for the FCC Form 471 Application Number and funding requests number(s) (FRN(s)) referenced above. This letter provides an explanation for USAC's decision. The date of this letter also begins the sixty (60) day time period for appealing this decision. If your Letter of Appeal included more than one FCC Form 471 Application Number, please note that you will receive a separate decision for each funding application.

Funding Request Number(s): 2728396, 2728401  
Decision on Appeal: **Partially Approved**  
Explanation:

- You indicated on your FCC Form 471 that your discount eligibility is 80%. USAC's review of your application determined that your discount eligibility percentage was not supported by the third-party documentation you provided during your appeal review. USAC modified your discount percentage to 60% using the documentation you provided during the appeal review which would reduce the funding commitment for the above FRNs. Your appeal is therefore partially approved.
- FCC rules provide that the discount available to an applicant is determined by indicators of poverty and high cost. For schools and school districts, the level of poverty is based on the percentage of the student enrollment that is eligible for a free or reduced price lunch under the National School Lunch Program (NSLP) or

We have prepared a quote for you



## Ruckus Wireless System

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QUOTE # 001552 V1






PREPARED FOR

Waterside School



P: (203) 333-4444 F: (203) 367-4367 W: [www.connectcomputer.com](http://www.connectcomputer.com)


## Hardware

Item	Description	List Price	Price	Qty	Ext. Price
	<b>Ruckus Wireless ZoneDirector 1205 Wireless LAN Controller - 2 x Network (RJ-45) - AC Adapter - Desktop</b>	\$1,095.00	\$459.00	1	\$459.00
	<b>Ruckus Wireless SLED WatchDog Support for ZoneDirector 1205, 1 Year</b>	\$165.00	\$159.00	1	\$159.00
	<b>Ruckus Wireless ZD1200 - 1 AP license upgrade</b>	\$150.00	\$69.00	1	\$69.00
	<b>Ruckus Wireless SLED WatchDog Support for ZoneDirector 1 License Upgrade, 1 Year</b>	\$23.00	\$22.00	1	\$22.00
	<b>Ruckus Wireless ZoneFlex R500 IEEE 802.11ac 867 Mbps Wireless Access Point - 2.48 GHz, 5.85 GHz - 2 x Network (RJ-45) - AC Adapter, PoE - Desktop</b>	\$645.00	\$319.00	4	\$1,276.00
	<b>Ruckus Wireless ZoneFlex R700 IEEE 802.11ac 1.27 Gbps Wireless Access Point - ISM Band - UNII Band - 2 x Network (RJ-45) - Wall Mountable, Ceiling Mountable</b>	\$995.00	\$479.00	2	\$958.00
	<b>HP 2530-8G-PoE+ Ethernet Switch - 8 Ports - Manageable - 8 x POE+ - 2 x RJ-45 - 2 x Expansion Slots - 10/100/1000Base-T - Rack-mountable, Wall Mountable, Desktop</b>	\$652.00	\$439.00	1	\$439.00
	<b>1ft Cat6 Snagless Unshielded (UTP) Network Patch Cable - Black - Category 6 for Network Device - RJ-45 Male - RJ-45 Male - 1ft - Black</b>	\$7.99	\$3.99	1	\$3.99



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## Hardware

Item	Description	List Price	Price	Qty	Ext. Price
	<b>5ft Cat6 Snagless Unshielded (UTP) Network Patch Cable - White - Category 6 for Network Device - RJ-45 Male - RJ-45 Male - 5ft - White</b>	\$9.99	\$5.29	6	\$31.74
	<b>C2G Snap-In Blank Keystone Insert Module - White - White</b>	\$0.99	\$0.99	6	\$5.94

Subtotal: **\$3,423.67**



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Prepared for:

Waterside School  
770 Pacific Street  
Stamford, CT 06902  
Kate Abromovitch  
[kabromovitch@watersideschool.org](mailto:kabromovitch@watersideschool.org)  
2039758579

Ship to:

Waterside School  
770 Pacific Street  
Stamford, CT 06902  
Kate Abromovitch  
[kabromovitch@watersideschool.org](mailto:kabromovitch@watersideschool.org)  
2039758579

Quote Information:

Quote #: 001552  
Version: 1  
Delivery Date: 03/13/2015  
Expiration Date: 03/31/2015

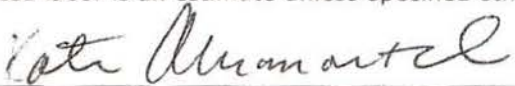
Prepared by:

CONNECT Computer  
Bob Thomas  
(203) 333-4444 x107  
Fax (203) 367-4367  
[bthomas@connectcomputer.com](mailto:bthomas@connectcomputer.com)

Quote Summary

Description	Amount
Hardware	\$3,423.67
Subtotal	<b>\$3,423.67</b>
Shipping	<b>\$20.00</b>
Total	<b>\$3,443.67</b>

Taxes, shipping, handling and other fees may apply. We reserve the right to cancel orders arising from pricing or other errors. 50% prepayment is required for all parts, including hardware and software, before the order will be accepted. All quoted labor is an estimate unless specified otherwise. All labor is invoiced separately after the work has been completed.

  
Signature  
*per Board and Head of School approval*

*3-19-15*  
Date

We have prepared a quote for you



## Ruckus Wireless System Installation

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QUOTE # 001592 V1

PREPARED FOR

**Waterside School**



P: (203) 333-4444 F: (203) 367-4367 W: www.connectcomputer.com

## Services

Item	Description	List Price	Price	Qty	Ext. Price
	<b>Offsite Ruckus Wireless equipment prep and testing</b>  1 - Unbox HP ProCurve Switch, assign ip address, label unit and document the switch in ConnetWise  1a - Register the Zone Director 1206 controller and all (6) of the access points for the Wi-Fi system for Waterside School. 1b - Register the Support coverage for all of the Ruckus Wireless equipment and create configurations in the ConnectWise system. 2a - Send an email to Katie with the expiration dates for the services and warranty coverage. 2b - Create a workflow configuration in ConnectWise for renewal tracking and document the expiration date information. 3 - Gather LAN IP information and program the Zone Director with an appropriate static LAN IP address. Apply the appropriate VLAN configuration to the Zone Director and document this information along with the applicable subnets. 4 - Download and install the latest firmware onto the Zone Director Wi-Fi controller and reboot to make sure that the newest firmware takes effect. Label the controller with a description and the IP address. Make a backup copy of the settings from the Zone Director and save these to the client's documentation folder at CONNECT. 5 - Unbox and connect all access points to the PoE switch and test each unit. Push down the latest firmware available onto each of the AP's and test. Label each of the units based on the location where they will be installed and insert a matching label into the Zone Director. 6 - Update ConnectWise with all of the ZD configuration information. 7 - Activate the new Ruckus Wireless access points and program for WPA-protected security on 1 SSID and Guest Services on a separate SSID. 8 - Box up equipment to prepare for delivery to Waterside School.	\$175.00	\$157.50	4	\$630.00
	<b>Onsite Ruckus Wireless equipment installation, configuration and testing</b>	\$175.00	\$157.50	16	\$2,520.00



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## Services

Item	Description	List Price	Price	Qty	Ext. Price
	<p>1 - Install Ruckus Wireless Zone Director in the server room. Connect the ZD to new HP ProCurve 2530 8-Port Switch network switch and a UPS outlet for power protection. Label the ZD with the IP address and location information.</p> <p>2 - Make sure that all Guest Access traffic is on a separate VLAN and only goes to the Internet through a separate interface on the client's existing SonicWALL firewall.</p> <p>3 - Mount APs (Qty 6 per the location list / diagram provided) and connect to the data cabling runs.*</p> <p>4 - Program a Guest Portal with an appropriate Terms &amp; Conditions page and logo for Waterside School. Enable the Dynamic PSK functionality in order to limit future use of the Guest Access system (once these users leave the facility).</p> <p>5 - Create documents for the client on how to program the Guest Access and how the visitors can use the captive Guest Portal access. Save copies of these documents in the client's folder and send electronic copies to the customer for future use / modification.</p> <p>6 - Discuss and program any other desired SSID's for the Admin / Faculty to use the WiFi network. Document this access in a Word doc and save it to the client's folder at CONNECT and send a copy to the client.</p> <p>7 - Discuss and implement any bandwidth or time limitations that the client would like to use on the Guest Access network (including automatically disabling the Wireless network after hours).</p> <p>8 - Perform a post-installation site survey to determine if any of the AP's need to be moved / tuned.</p> <p>9 - Train Katie on how to access the Wi-Fi network and configure the client equipment. Select 1 type of each end-user device (Dell laptop, iPad, SmartPhone, Apple MacBook...) and walk through</p>				



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## Services

Item	Description	List Price	Price	Qty	Ext. Price
	the correct procedures that were documented in #6 above.  *Existing cables will be used to connect in to the access points. Where needed, we will pull back the cables from wall jacks and use in ceilings.				

Subtotal: **\$3,150.00**



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Prepared for:

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2039758579

Quote Information:

Quote #: 001592  
Version: 1  
Delivery Date: 03/13/2015  
Expiration Date: 03/31/2015

Prepared by:

CONNECT Computer  
Bob Thomas  
(203) 333-4444 x107  
Fax (203) 367-4367  
[bthomas@connectcomputer.com](mailto:bthomas@connectcomputer.com)

Quote Summary

Description	Amount
Services	\$3,150.00
Total	<b>\$3,150.00</b>

Taxes, shipping, handling and other fees may apply. We reserve the right to cancel orders arising from pricing or other errors. 50% prepayment is required for all parts, including hardware and software, before the order will be accepted. All quoted labor is an estimate unless specified otherwise. All labor is invoiced separately after the work has been completed.

*Kate Abromovitch*  
Signature  
*per Board and Head of School approval.*

*3-19-15*  
Date